

## Coursera for RochesterWorks! Customers

### What is Coursera?

Coursera is an online platform that gives unemployed New Yorkers access to over 4,000 programs across high-growth industries. With Coursera you can build skills in data science, business, and technology. Many of these programs are pathways to industry-recognized credentials and can help elevate your career.

### What is a Coursera course like?

Coursera courses have been developed by well-known colleges, universities, and training providers. Courses include videos, readings, and quizzes and can be completed at your own pace. Most available courses have an average completion time of between 10 and 30 hours.

### What equipment do I need?

You will need a computing device with a broadband internet connection. Coursera courses can be completed on most newer mobile devices.

### How do I sign up for Coursera?

After an initial conversation with a RochesterWorks! representative, your RochesterWorks! representative can arrange for you to receive an e-mail inviting you to join Coursera. Speak to your RochesterWorks! representative or e-mail [coursera@rochesterworks.org](mailto:coursera@rochesterworks.org).

### Which Coursera courses should I take?

RochesterWorks! has identified a number of recommended course collections. Your RochesterWorks! representative will help you decide which course collection or individual courses are best for you.

### How much will this cost me?

Coursera enrollment is being offered to unemployed New Yorkers free of cost.

### What if I need help?

A RochesterWorks! representative will monitor your progress. We want to help you successfully complete your chosen courses. If you need help at any time, you may e-mail us at [coursera@rochesterworks.org](mailto:coursera@rochesterworks.org).

